



# INSTRUCTION MANUAL

## EW3015

**MOTION** Bagless Cylinder Vacuum Cleaner  
with Large 2.5 Litre Dust Container

Ewbank has a British heritage to be proud of. It's a household favourite and much loved brand that has been providing innovative cleaning solutions for over 135 years.



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**PLEASE READ ALL THE INSTRUCTIONS BEFORE USE AND WHEN USING THE APPLIANCE, THE FOLLOWING PRECAUTIONS MUST BE TAKEN:**

**WARNING! TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:**

1. Do not leave the vacuum cleaner plugged in when not in use. Unplug from the socket before servicing.
2. To reduce the risk of electric shock, do not use outdoors or on wet surfaces.
3. Only use as described in this manual, including attachments. Attachments used should only be that of the manufacturers.
4. Do not use when the cord or plug are damaged. If the vacuum cleaner is not working as it should be or has been dropped, damaged, left outdoors, or fallen into water, the vacuum cleaner must be serviced by an engineer.
5. Do not pull or carry by the cord, use the cord as a handle, trap the cord, or pull the cord around sharp edges and corners. Do not run the vacuum cleaner over the cord and keep the cord away from heated surfaces.
6. Do not unplug the vacuum cleaner by pulling on the cord. To unplug, grasp the plug.
7. Do not handle the plug or the vacuum cleaner with wet hands.
8. Do not actively put any objects into any of the vacuum cleaners openings. Do not use with any of the opening blocked. Keep free of dust, lint, hair and anything that may reduce airflow.
9. Keep hair, loose clothing, fingers and all parts of the body away from any openings and/or moving parts.

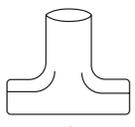
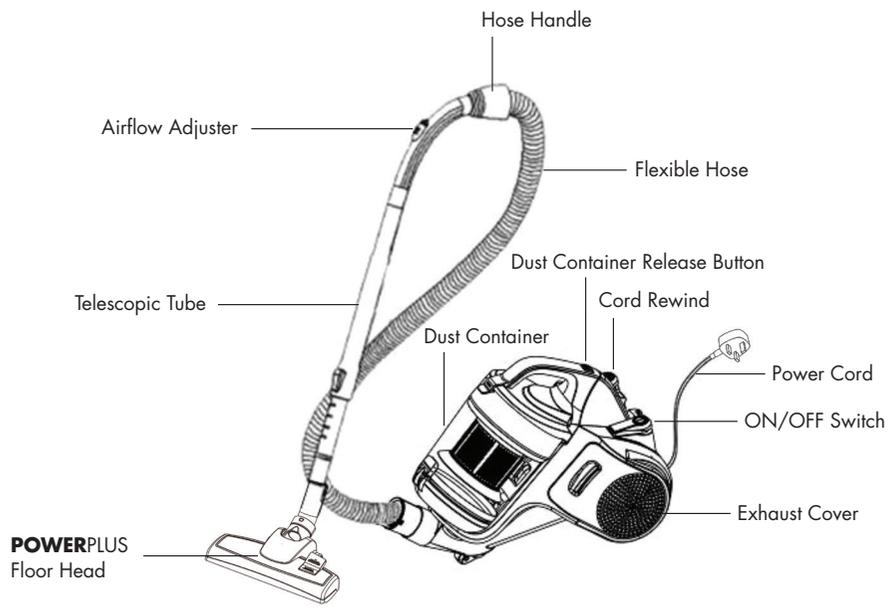
10. Turn all controls off before unplugging.
11. Take extra care when cleaning the stairs.
12. Do not use to pick up flammable or combustible liquids such as gasoline. Do not use in areas where this may be present.
13. Hold the plug when rewinding the cord. If this is not done, the plug may whip.
14. Unplug before connecting the hose.
15. Do not pick anything up that is burning or smoking such as cigarettes, matches or hot ashes.
16. Do not use without filter in place.
17. If the cord is damaged, it must be replaced by the manufacturer, or a service engineer.
18. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge. Only when they have been given supervision or instruction to use the appliance by a person responsible for their safety, can they then use it.
19. Children should be supervised to ensure that they do not play with the appliance.
20. The mains power supply should comply with the information on the appliance's rating plate.
21. Do not vacuum water or other liquids.
22. Do not use or store the vacuum cleaner in humid environments.
23. Do not use with an extension cable.
24. Never dismantle any part of the appliance.
25. When cleaning the stairs, ensure the vacuum cleaner is located below the user. Keep on the floor when possible.
26. When retaining the packaging, store out of the reach of children.
27. Do not store outdoors. Store out of the way with the power cord neatly wrapped up, to prevent accidents.

28. When vacuum cleaning static electricity may be created. To prevent shocks, do not access any parts with your hand until the area is clear.
29. Check the recommended cleaning instructions of your flooring before vacuum cleaning.
30. Do not use the vacuum cleaner to vacuum powders such as flour and cement. It can damage, block or break the motor.
31. Do not use or store the vacuum cleaner in excessively high or low temperatures, outside of 0-40°C. Avoid the vacuum cleaner being in direct sunshine for a long period.
32. If the vacuum cleaner is broken do not disassemble it. This must be done by a qualified technician.

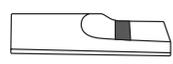
## **READ AND SAVE THESE INSTRUCTIONS**

This vacuum cleaner is intended for household use only.

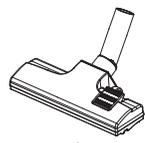
Read the safety and operating instructions through carefully before using the vacuum cleaner. This is the only way to ensure safe and reliable use of the device. If the appliance is sold or passed on, ensure it is equipped with this instruction manual. You will also need these operating instructions for ordering spare parts and accessories. Please keep this booklet in a safe place.



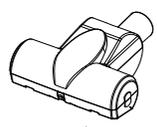
Upholstery Brush



2-in-1 Crevice Tool



Additional **PROGLIDE**  
Floor Head



Turbo Brush

## ACCESSORIES

This vacuum cleaner comes with two floor heads and three attachments designed for differing applications.

Each individual attachment can be attached to the telescopic tube or directly onto the handle of the suction hose.

### Floor Head

For carpet floors



For smooth floors



This is suitable for cleaning large areas. The floor head is fitted with an easy-to-use connector so that cleaning is smooth and simple.

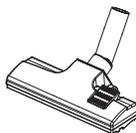
For use on carpets, place the floor head switch on carpet mode (as shown). For use on hard floors including PVC, parquet or tiles, place the floor head switch on hard floor mode.

#### POWERPLUS



This floor head improves suction power, ideal for cleaning carpets

#### PROGLIDE



This floor head has increased clearance making it easier to pick up larger debris on hard floors



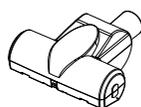
#### Upholstery Brush

This tool is for cleaning furniture. It is great at collecting dust and fine particles.



#### 2-in-1 Crevice Tool

Use to access material stuck in hard-to-get place. Use without the bristles for soft surfaces, use with bristles for hard surfaces.



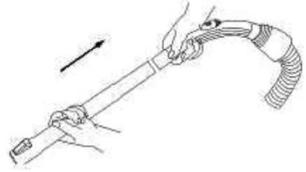
#### Turbo Brush

An air driven attachment which allows for a more intense vacuum. Use when vacuuming hair and other stubborn material.

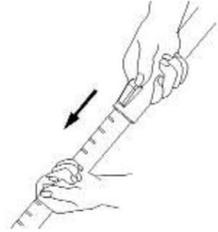
**Before assembling and disassembling accessories, always ensure that the vacuum cleaner has been unplugged from the mains socket.**

### ASSEMBLING THE TUBE

Insert the telescopic tube to the hose handle



To set the telescopic tube to the correct length, push the switch on the tube forwards and pull out the lower part of the tube. Release the switch when the tube is adjusted to the length required.

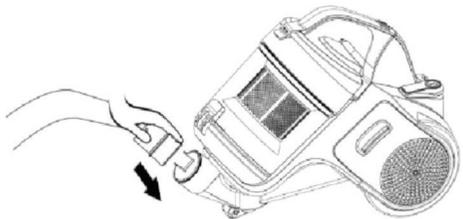


Attach the floor head to the telescopic tube.



### ATTACHING THE TUBE

Insert the tube in the air intake opening.  
Push the tube in until it locks in place.  
To disassemble, press the tube release button and pull out the tube.



**You will find the following symbols in this instruction booklet:**

**Danger!** High risk – ignoring the warning can result in loss of life or serious injury.



**Caution!** Medium risk – ignoring the warning can cause injury.



**Important!** Low risk – ignoring the warning can cause damage to the appliance.

**Danger!**

This device uses a high electrical voltage which can be dangerous. Do not use the appliance when the cable is defective or if the device has visible damage. Never open the casing; this should only be done by the service engineer. Do not vacuum hot ashes, live cigarette ends, matches, sharp objects, splinters, water or any other liquids. This can damage the vacuum cleaner and can put you in serious danger. Hot ashes, live cigarette ends etc. can set the filter on fire and liquids can lead to short circuits. Sharp objects can damage the filter. Do not allow children to play with any plastic packaging as it may result in suffocation.

**Danger!**

Never expose the vacuum cleaner to outdoor elements such as rain or snow. Always unplug the vacuum cleaner from the mains before cleaning or removing the filter. Children may be unaware of the dangers of electrical products so should not use the vacuum cleaner without supervision.

**Caution!**

Hold the plug firmly when rewinding the cable. The powerful rewind mechanism can result in the cable whipping. Despite having a filter, it is possible that a small quantity of dirt is present in the air emitted by the exhaust. This can be inhaled and result in allergic reactions. For this reason, do not vacuum when someone who may have a reaction is present.

**Important!**

Never pull the plug out of the socket by tugging on the cable, always grip the plug itself. Never sit on or place objects on the vacuum cleaner. Only use the vacuum cleaner when the filters are fitted. The filters must not be damaged.

**Important!**

Before vacuum cleaning a shampooed carpet, wait until it is completely dry. Never leave the vacuum cleaner close to a heater or an oven.

In the event of the device being damaged, or if repairs are required, contact the customer service department. Faults resulting from improper use, failure to follow the instructions or damage caused by repairs done by a third party are not covered by the guarantee. This also applies to the wear of component parts such as the filter.



**Important!**

If you have the available storage, we recommend that you keep the packaging until the guarantee runs out. If the device must be sent to be repaired, the original packaging will ensure that it is adequately protected.

If you wish to dispose of the packaging, please do so in a manner that will not cause damage to the environment.

Used filters can be disposed of domestically.

Switch off the vacuum cleaner immediately if the air intake, floor head or the telescopic tube becomes blocked. Remove any substance which appears to be causing the blockage.

Do not use the vacuum cleaner in the immediate vicinity of hot bodies such as a radiator.



Do not use the appliance if your hands are wet.



Remove all large objects from the floor before use to avoid any possible damage to the vacuum.



## WHEN VACUUM CLEANING

Before using the device first extend the cable to a suitable length and plug it in the socket. The cable has a yellow mark on it which shows the maximum length it can extend to.

To switch on the device press the ON/OFF foot pedal switch ①.

It is advised to use the device so that it trails behind you.



### REGULATING SUCTION POWER

The airflow adjustment switch is situated on the handle. Sliding this adjusts the suction power. The wider it is opened, the less the suction power and vice-versa. Open the airflow adjustment switch to prevent curtains and other fine material from getting stuck.

Minimal suction power (switch fully open): curtains and fine materials.

Medium suction power: cushions and mattresses. Maximum suction power (switch closed): tiled, wooden and robust floor that has been heavily soiled.

## AFTER VACUUM CLEANING

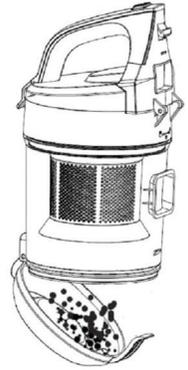
Turn off the device when you have finished cleaning. To do this press the ON/OFF foot pedal switch ①. To rewind the cable, press the cable rewind foot pedal ④ and hold it in position. The cable will rewind automatically, back into place. The floor head should remain attached to the hose, for ease of storage after use.

In the event of a major blockage or that the dust container is too full, the vacuum cleaner will automatically stop working to avoid over-heating. This will prolong the life of motor.

The cyclonic vacuum cleaner is bagless. The dirt is forced up into the vacuum cleaner by the airflow created. The air is then filtered and cleaned by its internal structure.

EMPTYING THE DUST CONTAINER

Because of the transparent design, it is easy to see when the appliance needs to be cleaned or emptied. Switch off the vacuum cleaner and disconnect the plug from the mains. When doing this always pull using the plug and not the cable. Press the release button on the top of the dust container to release it. Take the dust container to a waste bin and release the clip at the base. Make sure to be over the bin when doing this.



CLEANING THE FILTER SYSTEM

**Important!**



Ensure that the dust container has been disconnected from the body of the vacuum cleaner before opening the lid to access the filter system. The filter system should be cleaned regularly. It is advised to clean the filter as often as emptying the dust container.

**Important!**

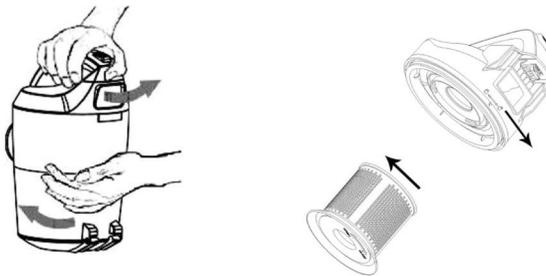


The filter material is soft and fine, so clean the filter gently. Only ever wash the filter with clean water and do not use soap or detergent; this is likely to destroy the filter.

CLEANING THE HEPA FILTER

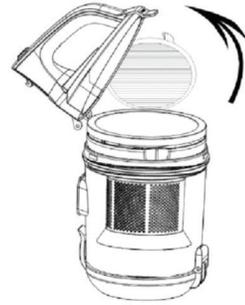
The HEPA filter and the cover should be cleaned regularly. It is advised to clean the HEPA filter as often as emptying the dust container. Switch off the vacuum cleaner and disconnect the plug from the mains. When doing this always pull using the plug and not the cable.

Turn the dust container lid carefully, until it unlocks. The filter will then be easy to access.



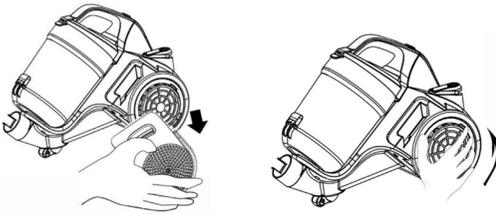
## CLEANING THE MICRO FILTER

Open the dust container lid and remove the Micro filter. We suggest tapping the Micro filter to remove most of the debris. It too can be cleaned with water but make sure it is totally dry before placing it back into the appliance. Secure the lid by clicking it back into place.



## CLEANING THE EXHAUST FILTER

Switch off the vacuum cleaner and disconnect the plug from the socket. Press the release button to release the exhaust grill. Turn the exhaust filter holder anti-clockwise to access the filter. Take out the exhaust filter and holder to then clean it. Please follow the cleaning method as described in the 'Cleaning the HEPA Filter' section.



## CLEANING THE BODY

Switch off the vacuum cleaner and disconnect the plug from the socket.



### **Important!**

No parts can be washed in a dishwasher.

The body, the dust container and the filter chambers can be wiped with a damp cloth if required. Avoid any liquid from entering any of the vacuum cleaners openings. Do not use strong cleaning substances and do not use coarse objects like a scouring pad as this will damage the plastic surface. Only plug in the appliance once all elements are completely dry. Hair and fluff may gather on the wheels and on the base of the floor head. Ensure to remove this so to avoid the either becoming jammed.



### **Important!**

Oiling or lubricating any part of the vacuum cleaner is not recommended as this will cause dirt and fluff to become stuck.

If you experience difficulties with the appliance, please check the suggestions below before contacting customer services on 01473 271272:

PROBLEM	POSSIBLE CAUSES	SOLUTIONS/TIPS
The suction is poor.	The airflow adjustment switch is open.	Close the airflow adjustment switch.
	An object is blocked.	Check the hose, the handle and the floor head or attachment for blockages.
	Filters are not fitted properly or are blocked.	Clean or replace the filter.
Device does not work.	The appliance is not properly plugged into the socket.	Check that the plug has been inserted properly.
The dust container does not attach.	The parts of the dust container have not been secured correctly.	Check that the dust container lid is correctly attached. Also check if the dust container base has been clipped into place.



**Danger!**

Never try to repair a defective appliance yourself. You can put yourself and/or future users in danger. Repairs must only be done by a service engineer.

### Fuse Replacement (Class II)

Remove the fuse cover with a small flat head screw driver. Take out the fuse and replace with a new fuse of the same Amp. Replace the fuse cover and push back into place.



### Disposal Information

The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste.

Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.

The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.





## **Ewbank Warranty Terms & Conditions**

This product is guaranteed for a period of 24 months as standard from the date of purchase against mechanical and electrical defects.

To qualify for the warranty, the product must be used for domestic household use only and in accordance with the instructions in the user manual. Any misuse of the product will result in the warranty being void.

The warranty does not cover accidental damage, misuse, neglect, tampering or incorrect adjustment or installation.

The warranty will be rendered invalid if the product is resold, has had its serial number removed (or has an invalid serial number), or if an unauthorised person has carried out any repairs or alterations.

The warranty does not cover accessories or consumable parts that require replacement under normal use. This includes shelving, dials, filters, belts and trays etc.

In the unlikely event of a breakdown please refer to the Troubleshooting guide in your user manual and check all plugs, fuses and the electricity supply.

If you still require assistance please contact our Customer Service department on **01473 271 272** or write to us at the following address:

**Customer Service Department  
Ewbank, 38 Bluestem Road,  
Ipswich, Suffolk, IP3 9RR**

Please quote the Product Code and the PO Number on the front of the instruction manual and give details of the exact fault. We will then decide whether to repair or replace the item.

Before we arrange the repair or replacement you will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced within the agreed warranty period, the warranty for the replacement item will be calculated from the purchase date of the original.

In the event that the product is inspected and no fault is found or the product is not within the warranty period you will be charged for the repair and any carriage costs.









## Your Guarantee

This product is covered by a 2 year guarantee.  
This does not cover normal wear and tear or abuse.  
For guarantee purposes, please retain your original receipt as proof of purchase.  
This guarantee does not affect your statutory rights.  
For spares, service and further information please contact;  
Ewbank, 38 Bluestem Road, Ipswich, Suffolk, IP3 9RR  
Tel: 01473 271 272

Disclaimer: Ewbank operate a policy of continual improvement and development.  
We therefore reserve the right to change/alter the specification and appearance of our appliances without prior notice.  
All diagrams and images shown in this manual are for illustration purposes only.